

LATEST DEVELOPMENTS - COMTRACK

26th November 2014



Table of Content

- 1. Access Rights definition at user level 3
- 2. MARGIN PLEDGE..... 6
- 3. CUSTOMER ID FOR CMSP a/c 10

1. Access Rights definition at user level

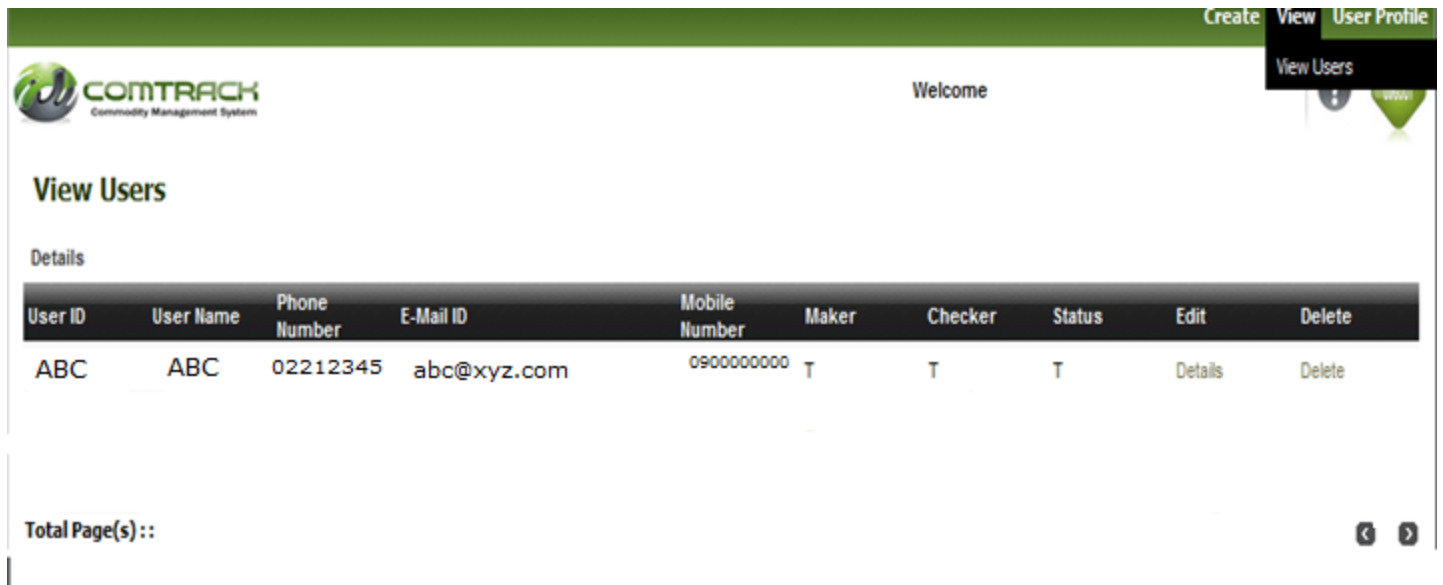
Participants can now assign specific rights to its users through its admin login in order to restrict view/execution rights of all the functionalities to all of his users.

Below is the process flow for assigning rights.

Process Flow

- Login Organization Admin User Id and follow the below mentioned path.

PATH: - View → View Users → Click on details.



The screenshot displays the 'View Users' interface in the COMTRACK system. At the top, there is a green navigation bar with 'Create', 'View', and 'User Profile' options. Below this, the 'View Users' page title is shown. A table lists user details with columns for User ID, User Name, Phone Number, E-Mail ID, Mobile Number, Maker, Checker, Status, Edit, and Delete. The table contains one row with the following data: User ID: ABC, User Name: ABC, Phone Number: 02212345, E-Mail ID: abc@xyz.com, Mobile Number: 0900000000, Maker: T, Checker: T, Status: T, Edit: Details, Delete: Delete. At the bottom left, it says 'Total Page(s) ::' and at the bottom right, there are navigation arrows.

User ID	User Name	Phone Number	E-Mail ID	Mobile Number	Maker	Checker	Status	Edit	Delete
ABC	ABC	02212345	abc@xyz.com	0900000000	T	T	T	Details	Delete



- Two option will be available "Selected Blocked Screens will not be visible to the user" and "Screens selected below will be View only to the user".
- The user can be assigned the rights accordingly and once the rights are given, the user can view/use only those facility.
- Click on Update

User rights allocation as per group

- Go to User profile → Click on User access control → Select the rights → save and Update.
- The access rights can be provided in bulk to the user through this functionality.
- Select the list from the menu → Add → Name the role Description → save.

- Select the user →click on details →select the user menu access group →click on update

Create View User Profile

 Welcome Home Pending Transaction(s) ? 

Create User

User Id*	<input type="text" value="ABC"/>	Organization Id	<input type="text" value="1234"/>
User Name*	<input type="text" value="ABCD"/>	Organization Category	<input type="text" value="CP"/>
Phone Number*	<input type="text" value="02212345"/>	E-mail Id*	<input type="text" value="abc@xyz.com"/>
Standard Address*	<input type="text" value="MUMBAI"/>	Mobile Number*	<input type="text" value="912345678"/>
Document Type	<input type="text" value="Pancard"/>	Document Number	<input type="text"/>
Commodity Group*	<input type="text" value="LOCAL"/>	Maker/Checker*	<input checked="" type="checkbox"/> Maker <input checked="" type="checkbox"/> Checker
User Menu Access Group	<input type="text" value="AR1:A/C opening"/>		

Selected Blocked Screens will not be visible to the user

Screens selected below will be View Only to the user

Blocked Screens	Read Only Screens
<input type="checkbox"/> Holding Statement	
<input type="checkbox"/> View Commodity Deposit	
<input type="checkbox"/> Client	

2. MARGIN PLEDGE

Clients can avail margin facility by pledging their commodities held in their COMTRACK CMSE account in favor of their Member.

Members are requested to provide the details in the below mentioned format to COMTRACK team for activation of this facility on email id Comtrack.Ops@ncdex.com.

Note: Details should be forwarded from their compliance officer email ID displayed on NCDEX website. Members are advised to follow all rules, regulations & bye-laws of the Exchange as well as any specific loss pertaining to payment of stamp duty of the respective state on pledge transactions while availing this facility.

Organization Name	
Date of Incorporation	
PAN No	
Registered Address	
Email ID	
Contact No	

Contact Person Details	
Name	
Designation	
Address	
PAN No	
Mobile No	
Email ID	

Points to be remembered

- Members registered with NCDEX can apply for activation of this facility for providing margin to their clients.
- Margin facility can be provided by the member to their clients against the client's commodity pledged in favor of member.
- Member is not required to open any Margin OR Beneficiary account with any Comtrack Participant or custodian for availing this facility.
- Lots pledged will be blocked in Client's CMSE account.
- Lots once pledged can only be released by the Pledgee i.e. Member.
- No funding is to be done by the Member against this facility.
- Hair cut & valuation to be handled by member at their end.
- The facility is chargeable @ 0.30% p.a. i.e. 0.025% p.m. on the Value of the commodity at the time of initiation to be recovered from the Member on monthly basis. Charges will be levied for the entire month even if facility is used for part of the month. Confiscation will be charged @ 0.10% on the Value of the commodity.

Process flow

❖ PLEDGE Creation

Pledge initiation	COMTRACK Participant (CP) initiates pledge transaction after the request is received from the client. Selects client's Member as Pledgee.
	Identifies lots and send's the transaction to Pledge administrator for approval.

Pledge Administrator (EXCHANGE)	The Pledge administrator can Approve/Reject request
	All rejections would have rejection reason.

Pledgee (Maker)	Pledgee maker can check market value of the goods for all pledge request.
	Pledgee maker needs to update the margin limit in loan amount field.
	Pledgee maker sends the approval request to the pledgee checker approval.

Pledgee(Checker)	Pledgee checker will check the Pledge Transaction and approve.
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❖ PLEDGE Redemption

Pledgee (Maker)	Enter Utilized margin in loan amount field.
	Select pledged lots for redemption.
	Send lots for pledgee checker approval.

Pledgee (Checker)	Check pledge redemption request submitted by pledgee maker for approval.
	Can complete the transaction by approving or rejecting pledgee maker's request.
	Post approval lots will be in free status in Client's CMS _E account.

❖ **PLEDGE Confiscation**

Pledgee (Maker)	Enters Member CMS _E account number where lots needs confiscation.
	Selects pledged lots for confiscation.
	Sends for Checker approval.

Pledgee (Checker)	Checks pledge confiscation request submitted by pledgee maker for approval.
	Completes the transaction by approving/rejecting.
	Post approval lots will be confiscated.

3. CUSTOMER ID FOR CMSP a/c

Participants can now map their CMSP accounts opened with various WSP's to their customer ID and can view the details of all the account in single login.

Below is the process flow for generating a Customer ID and mapping OR de-mapping of CMSP a/c's.

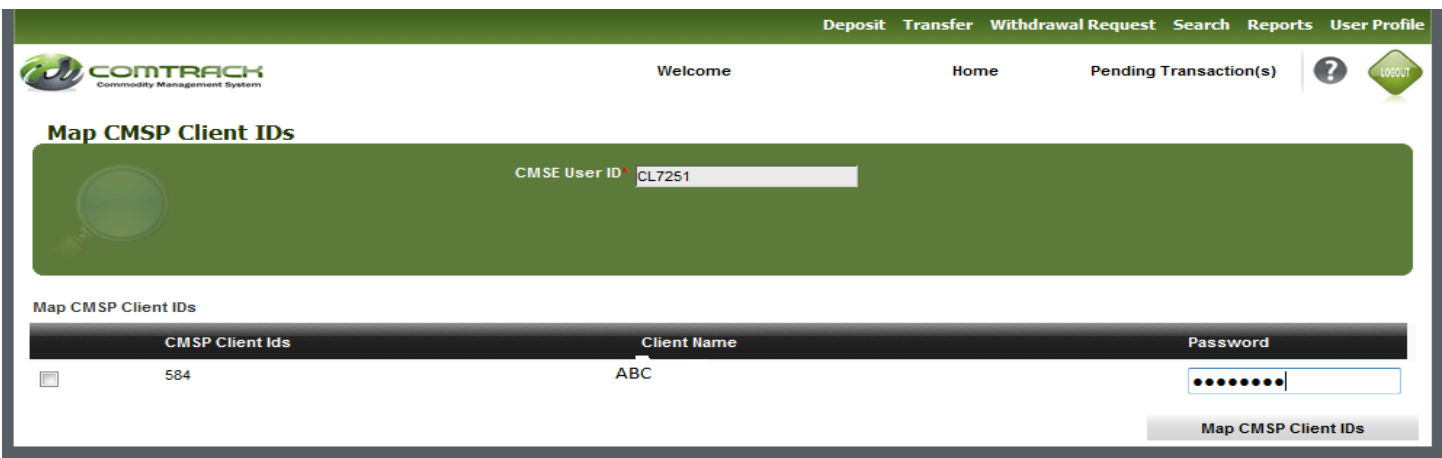
Process Flow

- Login page <https://p.comtrack.in/>
- Sign in through CMSP Client ID
- Follow the below path to Create a unique customer ID

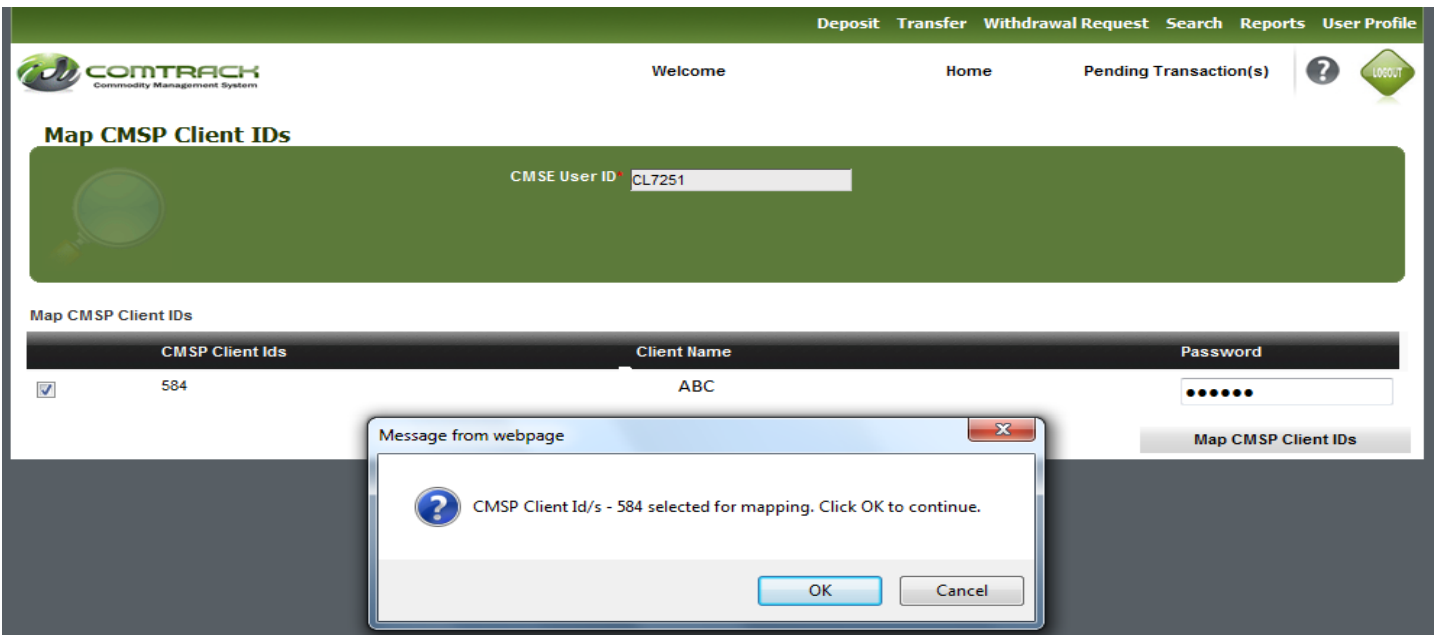
PATH:- User Profile → Customer ID Creation.

The screenshot displays the 'Customer ID Creation' page in the COMTRACK system. At the top, there is a navigation bar with links for 'Withdrawal Request', 'Search', 'Reports', and 'User Profile'. The 'User Profile' menu is expanded, showing 'Change Password' and 'Customer ID Creation'. The main content area is titled 'Customer ID Creation' and features a green background with two input fields: 'CMSE User ID' and 'Password'. A 'Validate CMSE ID' button is positioned to the right of the password field. Below the input fields, there is a section titled 'Map CMSP Client IDs' which contains a table with three columns: 'CMSP Client Ids', 'Client Name', and 'Password'. The table currently displays 'NO RECORD FOUND'.

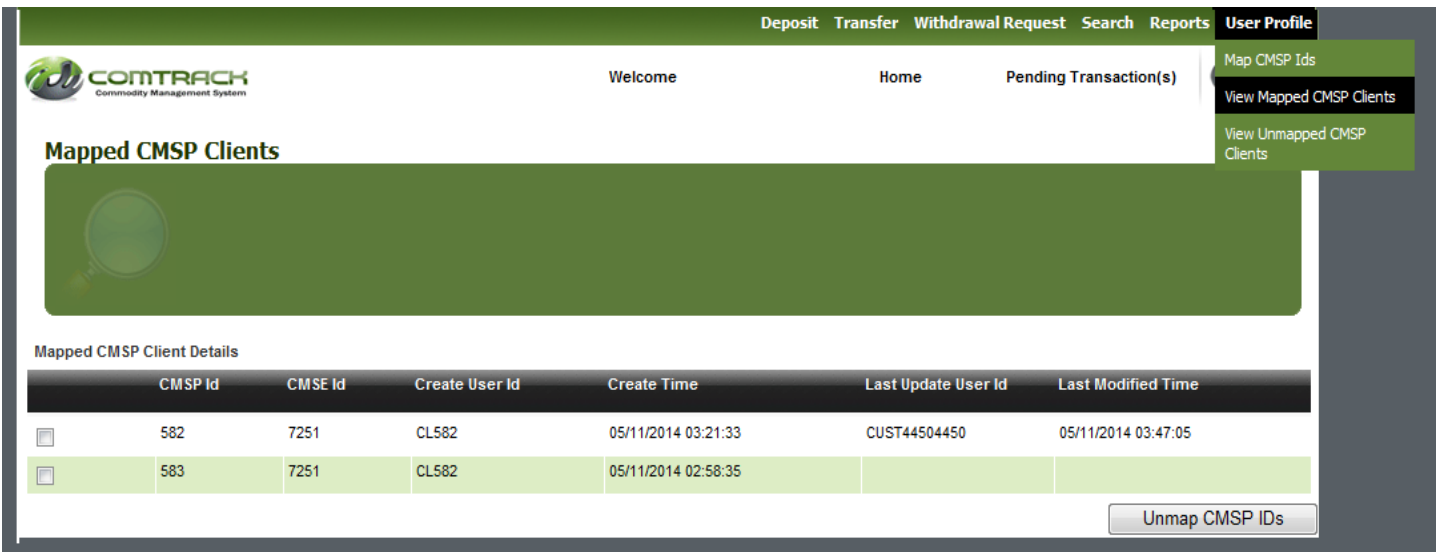
- Fill in the mandatory fields and click on → validate CMSE ID.
- Auto generated customer ID and password for the same will be received on clients registered email ID.
- Log in with the new customer ID.
- Map CMSP Client ID as per the below screenshot given.



➤ On successfully mapping of CMSP client ID/ID's, message will be flashed as given in screenshot.



➤ Single/Multiple mapping/un-mapping of CMSP ID's can be done through User profile tab.



- Mapped client ID's can be viewed in user profile.

The screenshot shows the 'User Profile' section of the COMTRACK system. The navigation bar includes 'Deposit', 'Transfer', 'Withdrawal Request', 'Search', 'Reports', and 'User Profile'. The 'User Profile' dropdown menu is open, showing options: 'Map CMSP Ids', 'View Mapped CMSP Clients', and 'View Unmapped CMSP Clients'. The main content area is titled 'Mapped CMSP Clients' and contains a table of client details.

CMSP Id	CMSE Id	Create User Id	Create Time	Last Update User Id	Last Modified Time	
<input type="checkbox"/>	582	7251	CL582	05/11/2014 03:21:33	CUST44504450	05/11/2014 03:47:05
<input type="checkbox"/>	583	7251	CL582	05/11/2014 02:58:35		

An 'Unmap CMSP IDs' button is located at the bottom right of the table.

In case of Forgot Customer ID or password

- Go to ➔ Comtrack Login Page ➔ Forgot Customer Id/Password ➔ fill in the mandatory fields.
- Details for Forgot Customer ID or Password will be e-mailed to the registered email ID of the user.

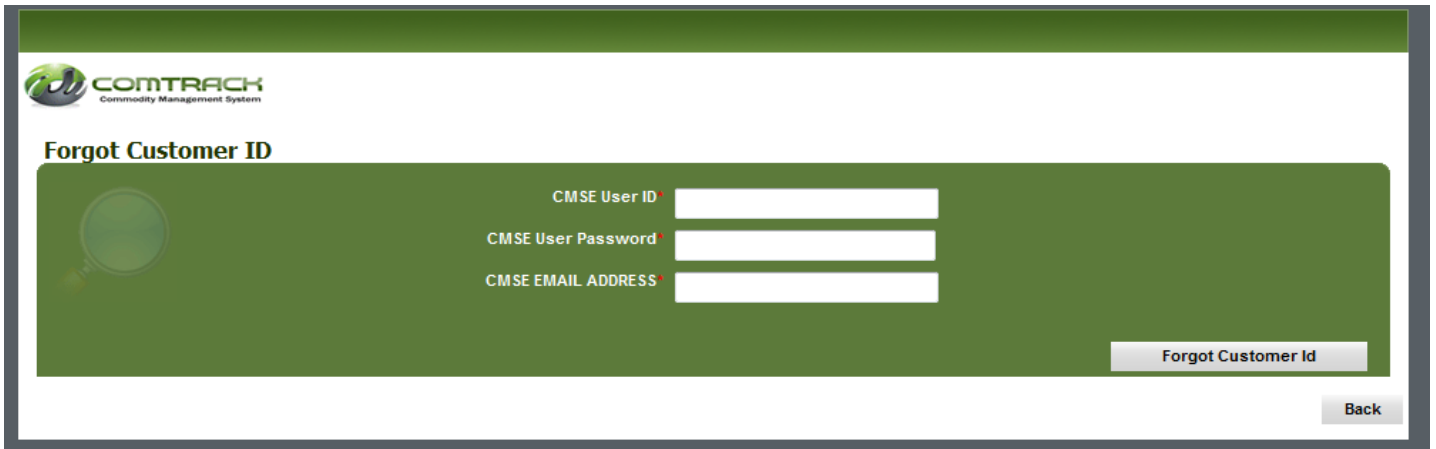
The screenshot shows the COMTRACK login page. On the left is the COMTRACK logo. On the right, there are input fields for 'UserID:' and 'Password:', followed by a 'Submit' button. Below the password field, there are three underlined links: 'Admin User', 'Forgot Password', and 'Forgot Customer Id/Password'. At the bottom left, there is a 'HELPDESK:' section with contact information. At the bottom right, there is a version number and a disclaimer.

HELPDESK:
 +91-22-66406613/15
 11.00 hrs to 19.30 hrs (Monday to Friday)
 Content | About | Services | Contact
 Copyright @ 2010 COMTRACK All rights reserved.

Version: 4.0.0.2
 By entry into this system, you confirm that you have explicit permission for access. Unauthorized access to this system is forbidden and subject to legal proceedings.

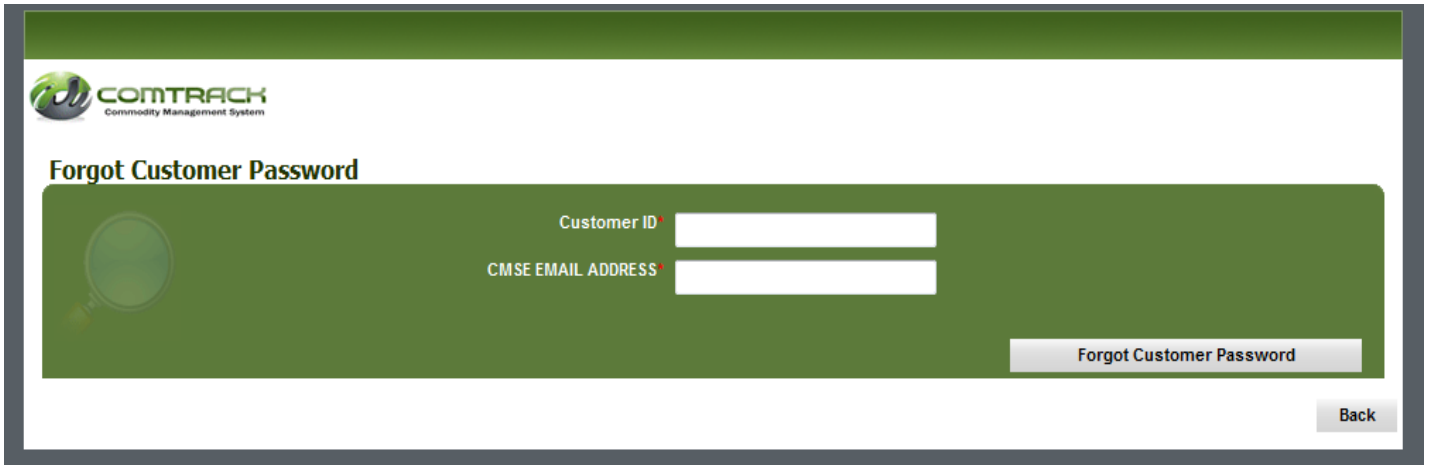
The screenshot shows the 'Forgot Customer Id/Password' page. It features two radio buttons: 'Forgot Customer Id' (which is selected) and 'Forgot Customer Password'. A 'Back' button is located at the bottom right.

- In case of Forgot Customer ID. Kindly provide the details mentioned required on the below screen and click on the **"Forgot Customer ID"** tab.
- Customer ID will be sent to your registered Email ID.



The screenshot shows the 'Forgot Customer ID' form within the COMTRACK Commodity Management System. The form is set against a dark green background and includes three input fields: 'CMSE User ID', 'CMSE User Password', and 'CMSE EMAIL ADDRESS'. A 'Forgot Customer Id' button is located at the bottom right of the form area, and a 'Back' button is positioned at the bottom right of the entire page.

- In case of Forgot Customer Password. Kindly provide the details mentioned required on the below screen and click on the **"Forgot Customer Password"** tab.
- Customer ID password will be sent to your registered Email ID.



The screenshot shows the 'Forgot Customer Password' form within the COMTRACK Commodity Management System. The form is set against a dark green background and includes two input fields: 'Customer ID' and 'CMSE EMAIL ADDRESS'. A 'Forgot Customer Password' button is located at the bottom right of the form area, and a 'Back' button is positioned at the bottom right of the entire page.